

MTN-003D Stage 2 In-depth Interviews (IDI): Refreshing & Reflecting

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Outline

- Interview skills re-cap

- Reflecting on Stage 1
 - Interviewing techniques
 - Interview experiences
 - Talking about sensitive topics
 - Challenges faced in Stage 1
 - Lessons learned from Stage 1



Interviewing Skills Recap

- Demonstrate neutral attitude: don't suggest approval, disapproval, judgment or bias
- Be sensitive to language & concepts of participants
- Allow conversation to develop naturally
- Be flexible: open to unanticipated topics and questions, flexible order of questions, probes, wording
- Check and verify meanings: don't assume anything
- Questions should be open ended, neutral, sensitive, and clear

Interviewer Behaviour

- Engage with participant & listen attentively
- Adapt to different personalities
- Be aware of power dynamics, roles, relationships, and your own situatedness (e.g. class, sex, race and social distance) & how they are perceived by participant
- Do not patronise: respect the principle of participant-as-expert
- Establish rapport
- Do not scold, coerce or hound the participant
 - For example if you don't believe participant is telling the truth – don't come across as 'attacking' and put her on the defensive



Reflect Back on IDI Techniques

- How did you start the interaction?
- What did you say or do to make the participant and yourself feel relaxed?
- Did the conversation become tense or uncomfortable at any stage?
 - If so, why and in what way?
 - What did you do to make the participant feel comfortable after this?
- Did you feel that the participant trusted you?
 - What did you do to create this trust?



Reflecting on Stage 1 IDI Experiences

Reflect on your experience of using the IDI guide:

- *Were the questions easy to ask?*
- *Did participants struggle to understand any particular questions?*
- *How was the wording of questions?*
- *What techniques worked well?*
- *What techniques didn't work so well?*
- *How do you think you have improved?*



Reflecting on Stage 1 IDI Experiences

- What was your experience of having multiple people present in the IDIs?
- Did it work well having an interviewer and note taker?
 - Challenges / successes
 - Roles of each person:
 - Interviewer
 - Note-taker
 - Observer



Stage 1 Research Tools

Interview Guide

- ❑ How did you find the questions in the guide?
- ❑ How did you find probing?
- ❑ Do you feel that you were able to ask everything on the IDI guide? (length/content/phrasing)

Other tools:

- ❑ ACASI show card
- ❑ Body Map template
- ❑ Timeline tool
 - How easy were these to use?
 - How useful do you think they were?



Talking about Sensitive Topics

- How did you find it talking about sensitive topics?
- Did you feel participants were opening up when talking about adherence?
- How did you feel talking about anal sex with participants?
- How easy was it to:
 - Not express or show your shock or disgust at anything the participant says
 - Be mindful of your body language and facial expressions
 - Maintain a neutral expression, act interested, but non-judgemental



Did you face any of these challenges?

- ❑ Interruptions from outside
- ❑ Competing distractions
- ❑ Stage fright for interviewer/participant
- ❑ Being embarrassed by awkward questions
- ❑ Jumping from one subject to another
- ❑ Teaching / lecturing / moralising
- ❑ Counselling (for example, summarising responses too early)
- ❑ Presenting one's own perspective, thus potentially biasing the interview



Lessons Learned from Stage 1

- What were the main challenges you faced in Stage 1 IDIs?
 - Were these expected/unexpected?
 - How do you think these could be addressed?

- What are the main lessons you learned from Stage 1?
 - As an individual
 - As a team



QUESTIONS?
