Interview Guide for Tablet Period: MTN-017
2-15-13

IN-DEPTH INTERVIEW ON PRODUCT ACCEPTABILITY AND ADHERENCE

TEXT IN CAPS WILL NOT BE READ TO THE PARTICIPANT. PROBES LISTED ARE TO GIVE IDEAS OF THE CONTENT THAT WILL LIKELY COME UP OR MAY BE ELICITED.

I want to thank you for taking the time to speak with me today. My name is [INSERT NAME] and I would like to talk to you about your experiences with using the Truvada tablet in MTN-017. This interview should take [insert length of time].

I want to remind you that everything we talk about is confidential. I will not share your answers to the study staff at [INSERT CLINIC NAME] and anything you say will not affect your participation in this study. I will record this conversation so that I don't have to take notes while we talk and I can dedicate all my attention to you. Once we finish the recording, I'll send it to a transcription center. Once I receive the transcript, I will delete the audio.

Remember, you do not have to talk about anything you do not want to and you may end the interview at any time.

Are there any questions about what I have just explained?

Are you willing to participate in this interview?

FOR TABLET PERIOD

Q.0. What was it like to take the tablets every day during the past eight weeks?

Probes:
• Describe your daily routine or lifestyle, where you live, work, your schedule.
• How did taking the tablet fit in with your daily routine or lifestyle?
• At what time of the day did you usually take the tablet?
• Who do you live with?
• Do you have a private place to store the tablets?
• Who knew you were taking the tablet?
• What was their reaction?
• Who didn’t you tell that you were taking the tablet?
• How did you feel about the possibility of them finding out about it?

Q.1. ADHERENCE

IF POOR ADHERENCE: Many people have trouble remembering to take a tablet every day.
• What challenges did you encounter with taking the tablet everyday?
IF EXCELLENT ADHERENCE: You seemed to have few problems remembering to take the tablet every day.

• What helped you to remember to take the tablet? What kinds of things did you do to remind yourself to take the tablet?

Q2. PROBLEMS: What problems did you have while taking the tablet? Tell me more about that.
Probes:
• Did you experience any side effects (nausea/vomiting/dizziness/headache/rash/diarrhea) while taking the tablet?
• How long did the side effects last? How did you feel after they went away?
• What did you do about it? Did you call the clinic staff?
• Why did you (or did you not) feel you had to call the clinic staff about it?

Q4. LIKELIHOOD OF USE IN THE FUTURE: How likely would you be to take a tablet like the one you took in this study every day for HIV prevention? Why?

Q5. SHORT MESSAGE SYSTEM: The next few questions are about [INSERT]...
OVERALL REACTION: What was it like for you to respond to the text message system in this study?
• Where were you when you texted the system?
• What were some tools, tricks, or settings that helped you use the SMS system?

REMINDERS: You got messages daily asking you if you could text.
• How did you feel about that?
• Would you have preferred more/less messages?

TIME COMMITMENT: How did you feel about the amount of time it took to complete a whole session?
• How long do you think it took you?
• How did you feel about the time it took to receive the next text message after answering a question?
• Did the text message questions come fast enough?

INCENTIVE: What role did the incentive play in encouraging you to use the SMS system?
• How did you feel about the amount of the incentive?

PRIVACY: How did you feel about privacy while texting?
• Were you worried other people would see?
• Did you erase the questions after answering them?
• How did you feel about having a password for the system?

INTERACTION WITH RESEARCHERS: What kinds of issues, comments, or questions would you send to the study staff via SMS text message?
• How helpful was it when study staff provided you with information about SMS system changes, compensation, or system problems via text message?
• How could we improve this system in future studies?

Great. You have completed the interview. Do you have any questions for me?

Thanks again for participating in this study. Bye!

FOR USE BY STUDY STAFF:

SUMMARY:

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<th>Adherence Level</th>
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<th>Main Adherence Challenges or Facilitators</th>
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<th>Likelihood of Use</th>
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