Zimbabwe Clinic Visit
Flow Assessment

VOICE Protocol Team Meeting
27 March 2011
Feedback on overall visit

- Visit flow assessment conducted from 31 JAN 11 to 03 FEB 11
- Visit was worthwhile for the site
- Provided practical suggestions for improving efficiency
- Future visits would be helpful
Suggested changes to visit flow

**Implemented changes:**

- Reduce waiting time by scheduling some participants later in the morning
- Keeping clinicians’ rooms well stocked

**Pending changes:**

- Omit initial counselor review by:
  - Task shifting: locator information
  - Postpone ongoing informed consent review
- Streamline initial nurse review
  - Reduce the number of procedures
Impact on visit length

- Revised scheduling of participants
  - Morning congestion has been reduced

- Task shifting and visit sequence changes require changes to visit checklist
  - Checklist changes are being finalized
Thank you